

PRINCIPALS OF ADVOCACY

The Cork Deaf Association works hard to promote the rights of Deaf and Hard of Hearing people in Cork city and county. We aim to see full and equal participation of Deaf and Hard of Hearing people in all aspects of society. Services include Deaf awareness talks, sign language classes, adjustment to hearing loss programmes, assistive technology and social work supports.

Profile Series

Advocacy Service

Find out how we can help and support you

CORK DEAF ASSOCIATION

Putting People First — taking on the views of the client

Confidentiality — not disclosing information unless instructed by client

Accessibility — meeting individual clients' needs

Empowerment — aiming to empower clients so they can do as much for themselves as possible

Accountability — information relayed to client from reliable sources

Clarity of Purpose — making it clear to clients what they should and shouldn't expect from advocates

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HOW CAN WE HELP YOU?

WHAT DOES AN ADVOCATE DO?

WHY DOES ANYONE NEED AN ADVOCATE?

SERVICES AVAILABLE

Support Services for Parents
Children's Activities
Assistance with Social Worker Meetings
Mental Health Support
Deaf Awareness Talks
Support with Developing Confidence &
Social Skills
ISL Coordinator
Information on Rights and Entitlements
Communication Support (Filling in Forms)
Sexual Health Information

- Helps to empower Deaf people by improving their access to information and services & helps them to express their views and wishes
- Provides support so that Deaf people can make informed decisions regarding their entitlements and rights
- Will recognise and acknowledge a Deaf person's culture, language and identity and help to encourage inclusion in the wider community.

Everyone deserves equal access to services and information. Deaf people encounter language and communication barriers everyday, thereby limiting their ability to make informed decisions about themselves and their well-being. 80% of Deaf people have poor literacy skills so an advocate is vital to ensure that written material is explained properly and help is given to those who need to fill out forms. Many services can only be accessed by telephone which means that a hearing advocate is needed to make calls on the Deaf person's behalf.